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If you do not consent to the above, please cancel your request, and by so doing you will not be able to complete your online transaction.

## **Product Return Policy**

#### Product Exchange

Dexter Neuro Learning Systems warrants the quality of its products and shall exchange any defective product. Anyone returning a damaged or defective product must complete the Product Exchange or Return.

## Privacy

Dexter Neuro Learning Systems, INC. recognizes the importance of protecting the privacy of information we may collect from you. To this end, we are committed to using our best efforts to respect your privacy. Here is how we handle information we learn about you from your visit to the Dexter Memory Web site.

#### The Ways We Use Information

We receive and store information you enter on the Dexter Memory Web site or give us in any way. We use such information, including your name and e-mail address, for several purposes:

1. To process, fulfil and notify you of your product order status; and 2. To send you the latest information about our company and product specials.

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#### Financial Information

We use your financial information, such as account or credit card number, ONLY for billing purposes.

#### Cookies

Some Dexter Memory Web site deposit certain bits of information called "cookies" in a visitor's web browser software. Cookies are sent back only to the Dexter Memory Web site that deposited them when a visitor returns to that site. Cookies can tell us how and when pages in a Dexter Memory Web are visited and by how many people. We use cookies:

1. To keep track of your shopping cart status;

2. To allow you to use all password-protected services in as in glesession without having to re-enter your password; and

3. To track your site of origin for the follow-mefeature.

#### **Online Surveys**

We ask you to voluntarily provide demographic information, such as postal code, age or income level. All responses are kept confidential and used for internal marketing and statistical purposes only.

#### Children

We do not solicit personal information from or market to persons under the age of 18.

#### Security

We have security measures in place to protect against the loss, misuse and alteration of the information you provide. When you place an order or give us personal information, such as name, address, credit card or social security number, you are automatically on our secure server. Our secure server software encrypts the information you input before it is sent to us to protect your data against unauthorized access.

#### Links to Other Web sites

As a resource to our visitors we provide links to other Web sites, which we believe are useful and meet our high standards. However, Dexter Neuro Learning is not responsible for the contents of such linked Web sites. In particular, Dexter Neuro Learning Systems is not responsible for the privacy notices or practices provided in such linked Web sites.

#### Third Parties

We are not in the business of selling your personal information to third parties. Where permitted by the provisions of applicable law, Dexter Neuro Learning Systems may share such information from time to time with the following third parties:

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- Those employees, directors and managers of Dexter Neuro Learning System and its local and foreign associated/affiliated companies who have a need to access your personal information in carrying out their responsibilities;
- Anyagent,contractor,supplier,vendor,orthirdpartywhoprovides administrative, advertising, printing, or other services to Dexter Neuro Learning Systems, INC. or its affiliated companies, including but not limited to distribution centers, external auditors, medical practitioners, trustees, insurance companies, actuaries;
- 3. Anygovernmentagencyorotherappropriategovernmental,police,or regulatory authority in the United States or elsewhere in order to meet legal security and regulatory requirements; and

#### Transfer

The consent you have provided herein to the use of your personal information by Dexter Neuro Learning Systems shall also extend to any person or corporation to which Dexter Neuro Learning Systems may transfer its business, provided that such personal information is used for the same purposes.

#### **Discontinuing Service**

We provide you the opportunity to discontinue receiving future e-mail communications from us at the point where we request information from you. This gives you the option to remove your e-mail address from our database so that you do not receive any future mailings and no longer receive our service. You can exercise this option at any time by sending us an e-mail or written letter to our Customer Service department. If you do discontinue service, you will not be able to use password-protected areas of our site.

#### Access to Personal Information

You have the right to request and obtain from Dexter Neuro Learning Systems, the personal information Dexter Neuro Learning Systems has on file about you and request a correction of any data that is inaccurate. You may also request Dexter Neuro Learning Systems to inform you of the type of personal information maintained by Dexter Neuro Learning Systems, INC. Requests for access to and correction of personal data or information about Dexter Neuro Learning Systems's policies and procedures regarding personal data should be addressed in writing to Dexter Neuro Learning Systems Customer Service.

Questions or comments about Dexter Neuro Learning Systems, INC. should be e-mailed or mailed by post to Dexter Neuro Learning Systems Customer Service.

# Unsolicited Commercial Electronic Communications (SPAM)

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Dexter Neuro Learning Systems, INC. does not send "spam" (unsolicited commercial electronic communications in the form of e-mail, text, SMS/instant message) to our customers.